



NEWFIELDS

A PLACE FOR NATURE & THE ARTS

Ticketing & Check-in FAQs:

How much are tickets?

The Garden and The Beer Garden will be included in general admission of \$18 for adults, \$10 for children ages 6-18, and free for children five and under, while Fairbanks Park remains free. Member tickets are free and available to reserve beginning June 16 at 11 a.m., and public tickets go on-sale June 22 at 11 a.m.

What are the hours?

The Garden and The Beer Garden will be open to the public Tuesday, Wednesday and Sunday 11 a.m. to 5 p.m., Thursday through Saturday 11 a.m. to 8 p.m., and the campus will remain closed on Mondays. Fairbanks Park is open to the public daily from dawn to dusk.

Why do we need to purchase tickets online?

All guests, including members, are required to reserve tickets online in advance allowing us to safely control the crowd size to comply with large gathering protocols, while ensuring a contactless check-in process.

Where do I park?

Guest will have access to the entire main surface parking lot. There will be a parking attendant that will help direct you to this area. The underground parking garage will be closed to guests.

Where do I go to check-in?

Check-in will be entirely outdoors located to the right of the large Sutphin Fountain, just outside the Deer Zink Special Events Pavilion. Guests will be required to practice social distancing while they wait in line to scan their ticket.

Where do I exit?

Guests will be guided to exit The Garden to the right of the entrance gate. This path will take guests directly to the surface parking lot.

Do we have to arrive at our designated ticket time?

We kindly ask that all guests arrive 15 minutes before their designated ticket time to help ensure a safe and smooth check-in process.

What if we are waiting in line when our ticket time starts?

We kindly ask that all guests arrive 15 minutes before their designated ticket time to help ensure a safe and smooth check-in process. If that time passes while in line, depending on current capacity guests might need to reserve a new available ticket time.

How is capacity being restricted?

For the safety of all guests and staff, Newfields will adhere to all crowd gatherings restrictions by maintaining a reduced capacity onsite every half hour.

How will I secure my tickets with the Access Pass?

Access Pass card holders will now be able to purchase their tickets online. To do this, you must first come on campus with your Access Pass and the team will help you create your online account. Once this is complete, you will be able to log in and reserve your tickets.

Will we be able to exchange our tickets?

Guests are able to exchange their tickets online for up to seven days in advance. In order to do this, you will log into your Newfields account and view your tickets. There is an exchange option available and from there you will

be able to select a new date and time.