



**NEWFIELDS**

A PLACE FOR NATURE & THE ARTS

## **Membership FAQs:**

### **Do members have to reserve a spot online?**

All guests, including members, are required to reserve tickets online in advance allowing us to safely control the crowd size to comply with large gathering protocols, while ensuring a contactless check-in process.

### **What are my membership benefits?**

- As always, members receive free general admission.
- Members will receive first access to tickets starting June 16 at 11 a.m.
- Members will have first access to The Garden on Member Days on June 23 and 24.

### **How do I log into my membership account?**

Go to the Join Page on the [website](#) and click the orange "Membership Login" button. Your username will be the email you provided when you purchased your membership. If you don't remember your password or haven't set one up, click "I don't know my password." You'll need to be logged in to access your free general admission tickets, which must be reserved in advance.

### **How do I upgrade my general admission tickets to a Membership?**

Please contact the membership department at 317-920-2651. Please have the confirmation number available from the ticket purchase that you wish to upgrade, which can be found in your confirmation email and on the tickets themselves. The membership team will apply the amount you paid for your tickets to a membership purchase. Upgrades from a general admission ticket to a membership must be completed before the date and time of the ticket.

### **What do I do if I can't remember my password/username?**

If you need assistance with your membership or navigating membership needs online, please contact the membership department by calling 317-920-2651 or emailing [membership@discovernewfields.org](mailto:membership@discovernewfields.org). On the login page, you can also enter the email address you provided when you purchased your membership as your username and click "I don't know my password" to receive an email to reset or create your password. If you do not receive this email, check your spam folder and make sure that [info@discovernewfields.org](mailto:info@discovernewfields.org) is added to your whitelist.

### **Who can I call if I need help reserving my tickets online?**

If you need assistance with your membership or navigating membership needs online, please contact the membership department by calling 317-920-2651 or emailing [membership@discovernewfields.org](mailto:membership@discovernewfields.org).

### **How do I know if my membership is still valid?**

To find out if your membership is still valid, you'll need to login as a member on our website. Once you are logged in, click on My Account. Your expiration date will be listed under Memberships at the top of the page. If you have any questions about your membership expiration, please contact the membership department by calling 317-920-2651 or emailing [membership@discovernewfields.org](mailto:membership@discovernewfields.org)

### **How do I become a member?**

There are two ways to become a member. You can call the membership department to join/renew over the phone or you can join [online](#). If you have any questions or concerns about Newfields membership, please call 317-920-2651 or email [membership@discovernewfields.org](mailto:membership@discovernewfields.org).